**Centre for Internal Quality Assurance**
**Indira Gandhi National Open University**
**New Delhi**

ignou
THE PEOPLE'S
UNIVERSITY

A++
NAAC
ACCREDITED WITH GRADE

## FEEDBACK FORM FOR LEARNERS

Dear Learner,

We all have been passing through an unprecedented situation due to the Pandemic. Our routine activities have been impacted by the spread of the Covid-19. The social distancing norms have forced all of us to distance from all such activities which were required for your academic support.

The University adopted different alternatives to enrich your academic experience. Since the lockdown conditions had restricted delivery of the self-learning material (SLM) to your door step, SLM was provided through IGNOU eContent Mobile App, eGyankosh and lectures on YouTube, Facebook etc. In addition to this, Google Meet, Zoom, WebEx was extensively used by the Study Centres for providing counselling. The Regional Centres and Study Centres made efforts to help you by accepting assignments, dissertations, project reports and other assessment reports through online methods.

The University seeks your feedback so as to work upon it to eliminate the potential barriers between you and your studies. **You are requested to kindly spare 10-15 minutes of your valuable time for filling up the feedback form given below. Your responses will be kept confidential.**

## FEEDBACK

**Name:** _____

**Gender:**

- Male
- Female

**Age Group:**

- 20-30 years
- 30-40 years
- 40-50 years
- 50 years and above

**Name of the Programme:** _____

**Year of Enrolment:** _____

**Employment status:**

- Employed
- Self-employed
- Un-employed

**Category:**

- **SC**
- ST

- OBC
- GEN

**IT facilities available:**

Do you have your own IT devices (Laptop/Desktop/Smartphone/Tablets/IPad):

Yes / No

**Your feedback is important to improve the teaching learning process. Kindly give your feedback on the following statements:**

**A: Strongly Agree, A: Agree, UD: Un-Decided, DA: Disagree, SDA: Strongly Disagree**

| S. No | Statement | SA | A | UD | DA | SDA |
|---|---|---|---|---|---|---|
| 1. | Prefer to study from the printed study material only | | | | | |
| 2. | Prefer to study through e-Content App | | | | | |
| 3. | Prefer to use the study material available online on e-Gyankosh | | | | | |
| 4. | Prefer to download the e-Content/ SLM from the e-Gyankosh/e-Content App | | | | | |
| 5. | Online study material can replace the printed SLM | | | | | |
| 6. | Prefer to attend the face to face counselling at your Study Centre | | | | | |
| 7. | Comfortable with the counselling through GoogleMeet/ Zoom/Webex since you can interact with your teacher. | | | | | |
| 8. | Like to attend the lecture sessions through YouTube / Facebook live | | | | | |
| 9. | In live session of YouTube/Facebook, interactions through Chats with your teacher were helpful | | | | | |
| 10. | Online counselling gave you the opportunity to have interactions with IGNOU faculty (HQ) besides your Counsellors (at Study Centre) | | | | | |
| 11. | The University Website is interactive and informative for learners | | | | | |

| | | | | | | |
|---|---|---|---|---|---|---|
| 12. | The Regional Centres and Study Centres are able to give information on different academic activities through websites/Facebook/ whatsapp/email/Twitter/Instagrametc. | | | | | |
| 13. | The counselling schedule was provided well in advance. | | | | | |
| 14. | The information pertaining to submission of projects/assignments/exam form etc. were made available to you in time. | | | | | |
| 15. | It was easy to submit project/internship report/ field report through the web link given by the University. | | | | | |
| 16. | The assignment grades were uploaded on the website on time | | | | | |
| 17. | The  TEE results/ grades were uploaded on the website on time | | | | | |
| 18. | The Practical/Project grades were uploaded on the website on time | | | | | |
| 19. | You preferred pen and paper based Term End Examination during the Pandemic after relaxation in lockdown | | | | | |
| 20. | Online and on-demand term-end should replace pen and paper based examinations. | | | | | |
| 21. | The weightage of internal assessment be increased to more than 50% from the current 25-30%. | | | | | |
| 22. | Questions for term-end examination should be completely MCQ based. | | | | | |
| 23. | Questions for term-end examination should be a mix of MCQ and subjective type questions. | | | | | |

Kindly give your suggestions on the following:

1.  If University adopts online MCQ based evaluation, what type of difficulties you might face, in case you do not possess smartphone/laptop/ computer etc.

    _____

_____

2. What are the tools you suggest for your internal assessment (besides assignments) in case the Term end examinations are Multiple Choice Question (MCQ) based?

_____

_____

**Thanks for providing your valuable feedback. Your responses will be kept confidential.**

**********